



## Xtek Partners: SMB Case Study

**Client:** Wells, CPA

**Industry:** Accounting

**Location:** Columbus, OH

### **Overview:**

Wells, CPA specializes exclusively in the nonprofit sector, offering audit and accounting services tailored to a wide range of organizations. In addition to their core services, Wells CPA provides consulting support to help simplify the complexities of finance and taxation. Their goal is to make the complex simple, empowering these organizations to better fulfill their missions with heart and dedication.

### **Challenges:**

- o Delayed responses to IT issues
- o Poor communication from their previous provider
- o Lack of proactive IT solutions

### **Solutions Implemented by Xtek Partners:**

- Enhanced Cybersecurity: Deployed advanced security software to safeguard sensitive financial data.
- Robust Backup Systems: Implemented reliable, automated backup solutions to ensure data continuity and disaster recovery preparedness.
- Responsive Support: Provided swift, attentive service for everyday IT needs.
- Transparent Communication: Maintained clear and consistent updates to foster confidence and trust.

### **Testimonial:**

“Xtek has been a lifesaver. They are highly responsive, offering the support our previous IT company lacked. Their communication is excellent. We constantly say at our firm how much we appreciate them.”

- Heather E, Office Manager, Wells, CPA, LLC.